

# From Compliance to Confidence: Enhancing Security and Scalability in Federal Contracting with CMMC Requirements



## The Facts

### Industry

- General Contracting and Construction Management for Veteran and Military Projects

### Challenges

- Navigating compliance and federal cybersecurity regulations, including the CMMC certification required for federal contracts
- Managing IT infrastructure in a fast-growing organization with multiple remote job sites
- Resolving IT support inefficiencies that impacted productivity

### Solution

- NetGain's Technology OneSource™ Managed IT Services

### Benefits

- Enhanced security and compliance with CMMC standards, enabling and boosting continued success in securing federal contracts
- Scalable IT infrastructure, including a VDI-to-laptop upgrade and server migration, tailored to Semper Tek's specific needs
- Consistent, knowledgeable IT support team that understood Semper Tek's systems, addressing issues efficiently

## The Company

Semper Tek, a General Contracting and Construction Management Firm based in Lexington, KY, serves a vital mission by focusing on projects for military and veteran populations.

As a Service-Disabled Veteran-Owned Small Business, Semper Tek executes federal contracts throughout the southeast primarily across Kentucky, Tennessee and Georgia. Their primary clients are the Department of Veterans Affairs and various branches of the military including the U.S. Air Force.

With offices in Lexington, Louisville, and Valdosta, GA, Semper Tek brings efficiency and dedication to the unique requirements of federal construction projects, ensuring compliance and excellence at every step.

## The Challenge

As Semper Tek's operations expanded to multiple states, they increased their federal contract work. Their existing IT infrastructure became a barrier to growth.

Federal regulations mandated Semper Tek's compliance with cybersecurity standards, specifically Cybersecurity Maturity Model Certification (CMMC). CMMC compliance is essential for securing and maintaining government contracts.

With staff spread across diverse and often remote locations, Semper Tek needed reliable IT support to address their specific needs. Prior experiences with support teams that lacked knowledge of their systems led to frequent disruptions and prolonged downtime, impacting productivity.

**"We really didn't know how good IT support could be until we partnered with NetGain."**

- Emily Jenkins, Corporate Business Director, Semper Tek

## The Solution

Semper Tek's partnership with NetGain brought a transformative approach to their IT infrastructure and support.

NetGain helped Semper Tek navigate complex cybersecurity requirements, ensuring that they achieved and maintained CMMC compliance. This enhanced level of security positioned Semper Tek as a strong competitor for federal contracts, supporting their mission to serve more military and veteran communities.

Recognizing the need for scalable solutions, NetGain initiated a Virtual Desktop Infrastructure (VDI)-to-laptop migration and a server migration project. By upgrading and stabilizing their systems, Semper Tek could operate efficiently in remote locations and adapt their IT infrastructure to support further growth.

With a reliable team of engineers, NetGain ensured that Semper Tek received consistent and informed technical support. This team-based structure eliminated the learning curve experienced with other providers, allowing for rapid issue resolution and smoother day-to-day operations.

## Looking Forward

With NetGain as a dedicated partner, Semper Tek is well-positioned to continue its mission and pursue future growth in federal contracting.

An enhanced IT infrastructure not only supports their immediate operational needs, but it also aligns with their long-term vision of being one of the best federal contractors in the business.

By maintaining a strong focus on cybersecurity and operational efficiency, Semper Tek is confident in its ability to expand its impact and support more veterans and military communities with excellence.

*"The proactiveness of an IT team that meets with us regularly has helped us plan for the future and avoid costly technology disruptions,"* says Emily Jenkins, Semper Tek's Corporate Business Director.

**"Partnering with NetGain has allowed us to focus on what we do best—bidding, building, and delivering exceptional product and results—without worrying about IT. It's absolutely 1000% worth it."**

*- Emily Jenkins,  
Corporate Business  
Director, Semper Tek*

## Contact

**NetGain Technologies  
for help navigating your  
industry specific auditing &  
compliance requirements.**

## About NetGain Technologies

Headquartered in Lexington, KY, NetGain Technologies monitors and maintains the systems, networks, and cybersecurity of businesses across the South and Central US. For over 40 years, NetGain's managed IT and security services have allowed companies to grow and expand through optimized technology solutions. Staffed by over 100 engineers who hold over 300 technical certifications, NetGain supports clients across the technology spectrum and is SOC 2-certified, to assure confidentiality, privacy, and security.

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