

Protection For Your Greatest Asset - Data

NetGain's Backup-as-a-Service (BaaS) offering provides ongoing support and care for your business's most important asset - your data. We offer streamlined, cloud-first backup and archiving for physical and virtual servers, workstations, and Microsoft 365 data. Our backup services have been designed to reduce the cost and complexity of data protection—without sacrificing speed or reliability.

No Hardware Hassle

Appliance-free, direct-to-cloud backups help save time and money. No need to buy, provision, or manage local data storage for your backups. Storage in a private cloud is included, with the option to keep a local copy of your data using an existing network share or other hardware.



**Fully Managed
Cloud Storage**



**Efficient
Backups**



**Microsoft 365
Backup**



**Backup
Security**

Key Features of NetGain BaaS

Tested, End-to-End Security

End-to-end encryption adds extra security to protect your files. Data centers are located regionally, nationally, and globally, with certifications to meet compliance and regulatory standards. Immutable backups provide reliable data protection, minimize human error, and ensure business continuity.

Microsoft 365 Backup & Data Protection

Recovery of deleted items helps you manage your data in Microsoft 365 and long-term retention of your Microsoft data helps you meet regulatory requirements.

Backup Efficiencies

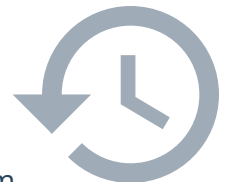
Backup only what you need - skip temporary files and browser caches so backup jobs and data transfers are more efficient. Wide Area Network (WAN) optimization minimizes internet bandwidth usage, which means backups are run quicker and easier.

Cloud Storage

NetGain provides offsite images of backups to better protect your backups from harm through multiple layers of security. Private cloud data centers are hosted in various regional and international locations so you can keep your backups local, meeting data sovereignty requirements.

RTO/RPO

Restore Time Objective (RTO) is the maximum amount of time that's acceptable to restore a network, application, or system after a disruption.



Restore Point Objective (RPO) is the maximum amount of data loss a company is willing to tolerate in the event of a system failure or disaster.

We will work with you to scope and determine your RPO/RTO to ensure recovery time meets your business needs.

Backup For Your Endpoints

Antivirus and firewalls are often not enough protection. Modern criminals frequently use multiple methods of attack, which is why we leverage a range of security layers to keep your data protected.

In a work-from-anywhere world, managing more devices and remote users increases the risk of a security breach. Unified endpoint management solutions help your IT experts deal with this demand with ease.

Technical Backup Features

- ✓ Automated and on-demand backup scheduling
- ✓ Data retention
- ✓ Data pruning
- ✓ Backup success reporting
- ✓ Immutable backups
- ✓ Microsoft 365 licenses supported
- ✓ Secure, private cloud storage locations
- ✓ Audit logging

Backup Protection for Microsoft 365

Although data is stored in Microsoft servers, they don't take responsibility for data loss that occurs on the business's side.

An independent backup separated from the application itself is necessary to avoid common data loss pitfalls, such as:

- Accidental deletion or data overwrites
- Malicious end-user activity
- Ransomware attacks
- Lost data due to deprovisioned Microsoft 365 licenses
- External app errors (data corruption via syncing or overwriting)



NetGain's all-in-one backup solution for Microsoft 365 includes search, restore, and export options for Exchange, OneDrive, SharePoint, and Teams.

Security

We balance security and transparency with powerful backup controls and robust user lifecycle management. Immutable backup protection ensures your valuable business data is better protected from accidental or malicious acts.

Ransomware Recovery

Companies need a multi-layered approach when it comes to security. Without sufficient backups, companies stand to risk losing all of their files in the event of an attack or ransomware.

Encryption & Authentication

All data will be secured with industry standard encryption methods. Authorization protocols for backups ensures sensitive user credentials aren't at risk.

Certifications & Compliance

NetGain is SOC 2, Type II certified and so are our backup solutions. Data is stored in HIPAA compliant facilities and our backup solutions support GDPR compliance with built-in data controls and deletion tools.